

NHSCA Accreditation

for Home Warranty (Service Contract) Providers

The NHSCA was formed in 2004. **Home** warranty as it is still widely known, has evolved greatly and now legally defined as the **home** “service contract” business. This was done to distinguish it more clearly from the business of new retail goods, automobile service plans, extended warranty and most importantly, from the *business of insurance*.



The NHSCA, as a voluntary trade group of the leading members of the home warranty industry, have stood out as the preferred providers and the responsible brick and mortar companies in an industry rapidly growing and evolving both horizontally, vertically and recently, *virtually*. We are the titans of this growing industry. By request of legislators and regulators across the country, the NHSCA took the lead and the challenge.

In 2019, the NHSCA adopted a more stringent review and audit resulting in an **accreditation program**. The goal is to foster greater understanding and compliance with all state laws and regulations. All current members were given to January, 2022 to complete the voluntary program. The program consists of an extensive review by outside counsel to sixteen major areas of operations, legal compliance, company organization and service handling. NHSCA Accreditation is good for five years. Accreditation is available upon request. Average time to complete is six months. A modest fee is required to cover examination and legal costs.

There is no longer reason for states to impose new and unnecessary regulation. Legislators can now simply require that home warranty companies be *accredited by the NHSCA*.

Membership in NHSCA has also been expanded to help nurture and assist new companies. However, regulators, legislators, our consumer education partners and the media can now be assured that **NHSCA Accreditation** is now the standard to be achieved.